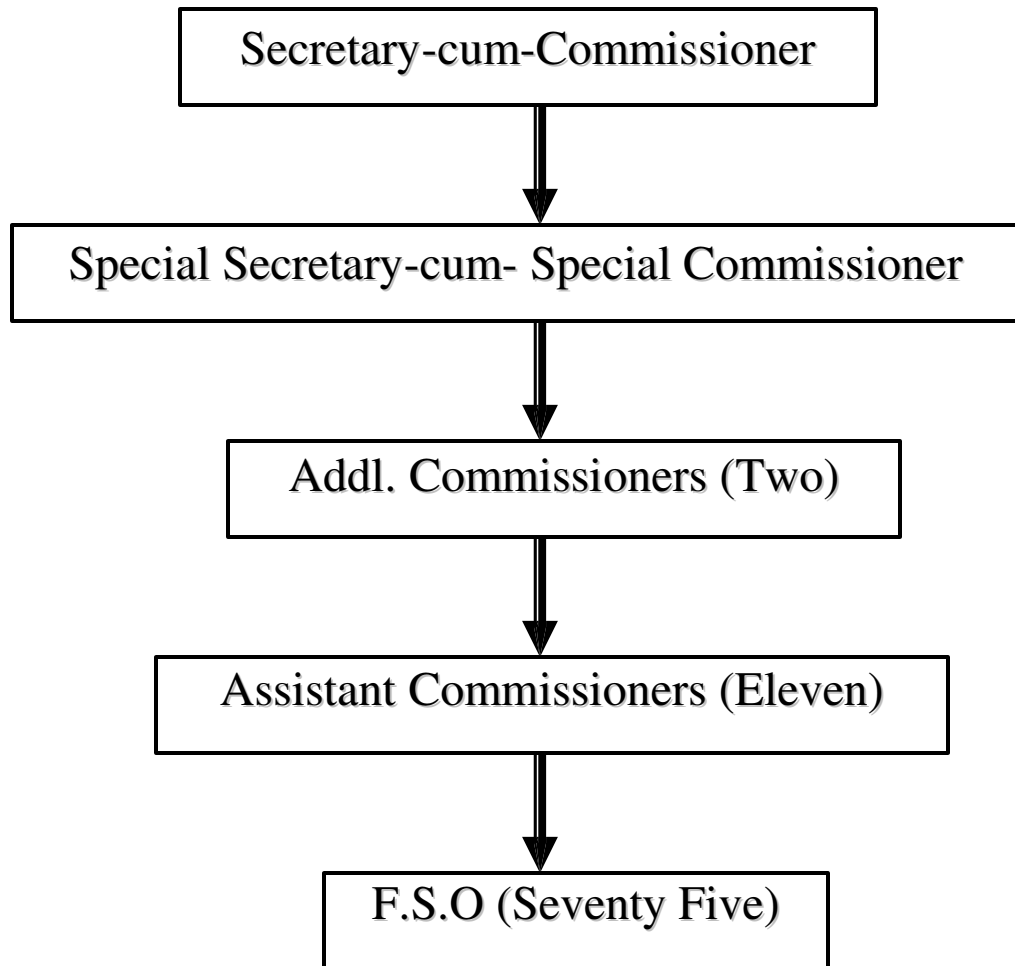


# **CITIZEN'S CHARTER 2011**

**GOVERNEMENT OF N.C.T OF DELHI  
DEPARTMENT OF FOOD SUPPLIES  
& CONSUMER AFFAIRS,  
'K' BLOCK, VIKAS BHAWAN, I.P. ESTATE  
NEW DELHI-110 002**

The Department consists of 70 Circle Offices situated in each Assembly Constituency and headed by a officer of the rank of Food & Supply Officer. These circles have been divided into 9 Districts headed by an officer of the rank of Assistant Commissioner and they are further supervised by the Spl. Commissioner/Addl. Commissioner.



**2011**

**CITIZENS' CHARTER**  
**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**DEPARTMENT OF FOOD & SUPPLIES AND CONSUMERS AFFAIRS**

The Department of Food & Supplies and Consumers Affairs undertake the following activities:

- Public Distribution System (PDS) of essential commodities with a view to maintain and secure equitable distribution and availability of Specified Food Articles at Fair Prices, Shops/KODs by enforcing Essential Commodities Act, 1955 and various Control Orders.
- Consumer Affairs for protection of the interests of consumers. State Commission and District for the redressal of consumer disputes under the Consumer Protection Act, 1986.
- Enforcement of the standards of Weights and Measures Act, 1976 and Weights and Measures (Enforcement) Act, 1985 and rules made there under. (A separate Citizen Charter has already been issued by Weights and Measurements Deptt, GNCT of Delhi)

## **PUBLIC DISTRIBUTION SYSTEM.**

Specified Food Articles namely Wheat, Rice, Sugar and Kerosene Oil are distributed through Public Distribution System at the approved Government rates. These commodities are distributed through P.D.S. outlets to consumer card holders.

- **How to get a new APL Card.**

**The APL Card will be issued within (45 days) under Service Level Agreement (SLA) is as under :**

Delivery of service	Service delivery time in No. of days	Beyond 45 days for non delivery of Services.
Issuance of APL Ration card	45 days	Rs.10/- per day subject to a cap of Rs.200/- *

\* Vide IT Department letter no F10(97/2009)IT/5038-57 dated 19.8.09

### **Service Level Agreement for the issuance of new APL Ration Card**

- 1) A rations card is issued to any Indian who is permanent resident of Delhi.
- 2) Application for issue of new laminated computerized food card, duplicate food card will be received in the circle office. The applications for issue of new computerized card will be accepted only from the head of family or any one member of the family included in the application form for food card or any

representative specifically authorized by the head of family. The Biometric impression will take at the time of receiving application.

- 3) Following documents are required for issuance of a ration card.
  - a) Completed Application Form.
  - b) Two (2) photographs of head of family (HOF) one duly attested by Gazetted officer/Area MLA/Councilor to be stapled on the form and one photograph to be pasted on the application form.
  - c) Old cancelled / surrendered ration card or surrender certificate, if any.

**OR**

- d) In case the above is not available, an affidavit in original from the area SDM/ authorized Notary Public/Oath Commissioner.
- 4) Any one of the following documents.
    - a) Copy of election photo identity card or any other identity proof issued by a Government agency such as driving license, employment I.D. card
    - b) Electricity/Water bill, bank pass book etc. in the name of (preferably) HOF or any other member whose name is included in the form.
    - c) In case of house owner-
      - I. Registration deed of house in the name of HOF or allotment letter of house in the name of HOF or
      - II. Power of attorney for purchase of house in the name of HOF or
      - III. Attested photocopy of house tax receipt
    - d) In case of a tenant:
      - I. No objection certificate from the house owner
      - II. Rent receipt in the name of HOF or

- III. Photocopy of ration card of the house owner or photocopy of proof of ownership of the house.

In case, if house owner does not give NOC and none of the above documents mentioned at S.No.4 is available, area inspector will obtain a certificate from any two neighbors stating that the concerned person(s) stay in the house mentioned in the application form and attach photocopy of their ration cards.

- 5) An amount of Rs. 25/ (non-refundable) would be chargeable as the cost of processing fee of New APL card/ duplicate card.

#### **Issuance of Duplicate Card**

- 6) Old APL, Wornout/torn APL card. In case ration card is lost, a copy of the FIR and an affidavit.

- **AMENDMENTS IN RATION CARDS**

**ADDITION:**

Surrender/Deletion Certificate of Birth Certificate in case of minors. In absence of deletion/surrender certificate/birth certificate, an affidavit as per Annexure III.

**DELETION:**

A plain application with reason for deletion / death certificate in case of death of a family member.

**MODIFICATION:**

i) Change of name :

Copy of the advertisement in the news paper regarding change of name and affidavit attested by the 1st Class Magistrate in the case of a major.

ii) Change of Head of Family:

Death Certificate (in case of death of head of family or other reasons) and in other cases request from the existing head of family for change of H.O.F in food card.

iii) Change in Address :

Change in address within circle shall be subject to physical verification as well as proof of residence.

iv) Change in FPS/KOD

An application in plain paper with reasons for change in FPS/KOD.

**Time Frame for Disposal of various applications:**

Sl No	Work	Time Limit	Competent Authority	Appellate Authority
1	Issue of a new Ration Card	45 days	Asstt Commissioner	Commissioner
2	Surrender of Food Card	Same day	Food & Supply Officer	Zonal Assistant Commissioner
3	Deletion of name of a family member from the Ration Card	10 days	Food & Supply Officer	Zonal Assistant Commissioner
4	Addition of name	10 days	Food & Supply Officer	Zonal Assistant Commissioner
5	Change in address within the same circle	10 days	Food & Supply Officer	Zonal Assistant Commissioner
6	Change of FPS/KOD within the same circle	10 days	Food & Supply Officer	Zonal Assistant Commissioner

**Rates/Quantity of food grains under the various schemes.**

Scheme	Rate (Rs)		Quantity (Kg)		Sugar	Kerosene
	Wheat	Rice	Wheat	Rice		
APL	6.80	9.00	25	10	NA	9.5 liters @ Rs 12.73
BPL	4.65	6.15	25	10	6 Kg @ Rs 13.50	9.5 liters @ Rs 12.73
AAAY	2	3	25	10	6 Kg @ Rs 13.50	9.5 liters @ Rs 12.73



## **CRITERIA FOR DISTRIBUTION OF FOODGRAINS**

The entire population of N.C.T of Delhi has been divided into the following categories for the purpose of proper supply and distribution of SFAs and Kerosene oil.

- **Above Poverty Line (APL)**

Families having total family income above Rs 1,00,000/- p.a are given Un stamped APL Cards (White Colour) and below Rs 1,00,000/- and above Rs 24,200/- are given Stamped APL Cards (White Colour). Food grains to be provided to these families are given above in the table.

- **Below Poverty Line: (BPL)**

Families having total family income below Rs 24,200/- p.a have been identified under this category. Food grains to be provided to those families are given above in the table.

- **Antyodva Anna Yojana (AAY)**

Household with disabled adult and no assured means of subsistence, land less laborers, marginal farmers, artisans, craft men, widows, terminally ill persons etc. are covered under this scheme. Under this scheme a total of families are covered.

Food grains to be provided to these families are given above in the table.

- **Annapurna Yojana (AY)**

Under this Scheme destitute persons of more that 65 years of age having no regular source of income and not availing benefit of national Old Age Pension or State Pension Scheme are entitled for 10 Kg. of foodgrains free of cost every month.

The beneficiaries under the Scheme of Below Poverty Line, Antyodya Anna Yojana and Annapurna Yojana are also recommended by Circle Vigilance Committee consisting of following :

Area MLA; Chairman

Members of Municipal Corporation

Food & Supplies officer of the concerned circle, as member Secy. and 7 other members nominated by the Chairman.

- **Allotment of food grains to Welfare Institutions:**

The welfare Institutions recognized by the Deptt. of Social Welfare such as Beggar's Homes, Nari Niketan, Hostels for SCs/STs and Backward Class students, Homes for Street Children, destitute, neglected, delinquent and abandoned children, juveniles, old persons etc. are supplied Foodgrains @ 15kg. per inmate per month at the prescribed rate for Below Poverty Line.

- **Information to be displayed at the P.D.S Outlet.**

- License No./ Name of PDS outlets.
- Stock as on date
- Weekly off
- Rates of Commodities
- Samples of Sugar, Wheat and Rice
- Timing of PDS outlets Fair Price Shop/KOD i.e 9.00 a.m to 1.00 p.m and 3.00 p.m to 7.00 p.m.
- Complaint Register is available.

## **DUTIES OF THE CARD HOLDER**

- 1 Ration Card should be kept in safe custody and in no case this should be given to any other person/PDS holder.
- 2 While drawing ration, the card holder must check the quality/quantity and weighing of the commodity and he must ensure the receipt of cash memo along with proper entries of the same made in their ration card.
- 3 In case of loss/damage of the ration card/change/addition/deletion in the entries of the ration card, the card holder shall immediately contact the concerned Circle Office. No overwriting/alteration in their ration card should be done by the card holders.
- 4 In the event of death and migration of any family member out of Delhi for more than 3 months, the name of person should be deleted from the ration card.
- 5 Any BPL/AAY card holder, whose annual family income exceeds Rs 24200/- has to surrender the ration card and get APL card prepared afresh.

### **Complaints against the PDS outlets & its redressal**

Complaints against the PDS outlets regarding measurement, quality, excess charging or refusal to issue commodities, black marketing, can be made to the followings :-

- Concerned Circle FSO
- Asstt .Commissioner of the concerned circle.
- Spl./Addl. Commissioner, F&S Deptt, K-Block, Vikas Bhawan, I.P.Estate, New Delhi.
- Commissioner, F&S Deptt., K-Block, Vikas Bhawan, I.P.Estate, New Delhi.

- Control Room Ph No 23370841 ( Toll Free No: 1800-11-0841 )
- By e-mail to the deptt at cfood@hub.nic.in
- Concerned Vigilance Committee of the Circle.
- Task force constituted under the chairmanship of Deputy Commissioner (Revenue) of the District.

In addition, complaint regarding adulteration in petrol, diesel or misuse of cooking gas etc can also made to the aforesaid and authorities.

Complaints against the officials of the department against harassment can be made to the Spl./Addl. Commissioner or Commissioner, Food & supplies & Consumer Affairs Department, at K-Block, Vikas Bhawan, New Delhi.

### **DELHI RIGHT TO INFORMATION ACT**

The Right to Information is provided to the citizens of Delhi under the provisions of Delhi Right Information Act. 2001. Any information sought by the applicants is provide within a period of 30 days after payment of fee of Rs 25/- . In case the applicant is not satisfied with the information provided to him, he has the right to appeal before the Public Grievance Commission. This is to promote transparency in the working of the Government departments.

### **RIGHT TO INFORMATION ACT 2005**

Every Citizen has a right to obtain information from the Public Information Officer under the Right to Information Act, 2005. For this purpose, any person can make a request in writing to the State Public Information Officers/State Assistant Public Information Officer (PIOs/APIOS) along with the application fees to be deposited with the authorized person. An acknowledgement of this application will be given by PIO/APIO concerned.

Upon receipt of the application, the PIO disposes of the application within 30 days in writing, and in case information is to be supplied within 35 days from the date of receipt of application. In case of rejection of the application the PIO informs the applicant with reasons for such rejection.

Any person who does not receive a decision within the time specified under sub-section (1) or clause (a) of sub-section (3) of section 7, or aggrieved by as decision of the Central Public Information Officer or State Public Information Officer, as the case may be, he may within thirty days from the expiry of such period or from the receipt of such a decision prefer an appeal to such officer who is senior in rank to the Central Public Information Officer or State Public Information Officer or State Public Information Officer as the case may be in each public authority.

A second appeal against the decision under sub-section(1) shall lie within ninety days from the date of which the decision should have been made or was actually received with the Central Information Commission or the State Information Commission.

(A) Fees

Application Fees	Rs10/- Per Application
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(B) Other Fees

(i) Where the information is available

In the Form of a priced publication	Price so fixed
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(ii) For other than priced publication	Rs 2/- per page.
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## **STATE PUBLIC INFORMATION OFFICES**

- |   |   |
|---|---|
| 1. For Head Quarters                    | Asstt. Commissioner (HQ/RTI)<br>K-Block, Vikas Bhawan<br>New Delhi-110002 |
| 2. For Zones                            | Asstt. Commissioner-cum-Dy. Secy.<br>of Concerned Zones.                  |
| 3. For Consumer Affairs (HQ)            | Asst. Director (C.A)  |
| 4. State Commission of Consumer Affairs | Registrar   |

## **STATE ASSISTANT PUBLIC INFORMATION OFFICERS**

- |                               |  |
|-------------------------------|--|
| 1. For Head Quarters          | FSO (RTI)<br>K-Block, Vikas Bhawan<br>New Delhi-110002 |
| 2. For Circle Officers        | All FSO of concerned circles                           |
| 3. For Consumers Affairs (HQ) | FSO (CA)   |
| 4. Distt. Forum               | President, District Forum                              |

## **FIRST APPELLATE AUTHORITY**

### **Jurisdiction**

Head Quarter

North District

North-West District

### **First Appellate Authority**

Addl. Commissioner (RTI)

Controller, Weight & Measurements

Controller, Weight & Measurements

East-District	Spl. Commissioner (East)
North-East District	Spl. Commissioner (North East)
South	Spl. Commissioner (South)
South-West	Spl. Commissioner (South West)
West	Addl. Commissioner
Central	Addl. Commissioner
New Delhi	Controller, Weight & Measurements
Consumers Affairs Deptt.	Director, Consumer Affairs.

## **DEPARTMENT OF CONSUMER AFFAIRS**

### **1 Consumer**

According to the Consumer Protection Act, 1986, one who buys any goods or services for a consideration is a consumer. The user of such goods or services with the permission of the buyer is also a consumer.

Note: A person cannot be a consumer who has purchased any item with commercial purpose or for sale.

### **2 Complaint can be lodged by:-**

- a. A Consumer
- b. Any Registered Voluntary Consumer Organisation
- c. Central Govt.
- d. State Govt./NCR
- e. One or more consumers having common aim.

### **3 Complaint can be lodged when:-**

- a. An unfair trade practice or restrictive trade practice is adopted by any trader.
- b. Any defect in goods purchased
- c. Any deficiency in services purchased
- d. Charging of price in excess of that stamped on the product.
- e. Sale of unsafe goods, which are hazardous to life and safety under the Rule/Act.



#### **4 The Procedure for lodging a complaint.**

The complaint can be lodged by the post or by the Complainant himself or by authorizing any person along with the case memo/bill etc. Generally, 4-6 copies of the complaint are necessarily required.:

- a. Advocate is not required.
- b. Affidavit or stamp papers are not required.

#### **5 Compulsory points for a complaint:-**

- a. Name and complete address of the complainant.
- b. Name and complete address of opposition party/parties.
- c. Date of sale of goods or service taken.

#### **6 Relief asked for by the consumers.**

Consumer Courts may grant one or more of the following reliefs:

- i) Repair of defective goods:
- ii) Replacement of defective goods;
- iii) Refund of price paid for the defective goods of service
- iv) Removal of deficiency in service.
- v) Refund of extra money charged.
- vi) Withdrawal of goods hazardous to life and safety.
- vii) Compensation for the loss or injury suffered by a consumer due to negligence of the opposite party.
- viii) Adequate cost of filing and pursuing the complaint.

## **6 Complaint can be lodged at:-**

Consumer can lodge a complaint under consumer Protection Act through the following Consumer Courts. These complaints should be lodged within 2 years from the date of incident:

- i. District Forum : For claims upto Rs 20 lac
- ii. State Commission: For claims above  
Rs 20 lacs and upto Rs 1 crore.
- iii. National Commission : For claims above Rs 1 crore.

**DISTT. & TELE NOS FUNCTIONING IN DELHI ARE AS UNDER**

<b>Sl No</b>	<b>Address</b>	<b>Telephone No</b>	<b>Jurisdiction</b>
1	National Commission, 5 <sup>th</sup> Floor, Oil Bhawan Janpath, New Delhi.	23317690	All India
2	State Commission A-Block, Vikas Bhawan	23370799 23370258	All India
3	Distt..Forum (North) Room No 2&3 Old Civil Supplies Bldg, Tis Hazari, Delhi	23912675 23969372	Police Stations under Distt. North
4	Distt. Forum (South-1) C-22, 23, Udyog Sadan Qutab Institutional Area Behind Qutab Hotel, Mehrauli New Delhi	26565666 26961433	Police Stations under Distt. South-I
5	Distt. Forum(North-West), Convenient Shopping Block-C, Shalimar Bagh. New Delhi	27494833 27492650	Police Stations under Distt. North- West
6	Distt Forum, (West) 150-151, Community Centre C-Block, Janakpuri, New Delhi	25541281 25505036	Police Stations under Distt. West
7	Distt.Forum (North- East) Bunkar Vihar Complex (Weavers Complex) Nand Nagri, Delhi	22121591 22124114	Police Stations under Distt. North East
8	Distt. Forum, (New Delhi) M Block, Vikas Bhawan , New Delhi	23370920 23370925	Police Stations under Distt. New Delhi.
9	Distt. Forum (South-West) Local Shopping Centre Sheikh Sarai, Phase-II, Delhi	29259612 29259613	Police Stations under Distt. South West
10	Distt. Forum (Central) I.S.B.T Kashmere Gate Delhi	23866727 23866728	Police Stations under Distt. Central
11	Distt. Forum (East) Convenient Shopping Centre, Saini Enclave, Delhi	22373093 22379588	Police Stations under Distt. East
12	Distt.t Forum (South II) C-22 & 23, Udyog Sadan 3 <sup>rd</sup> Floor, Behind Qutab Hotel Mehrauli, New Delhi.	26533014 26533073	Police Stations under Distt. South- II

**TELEPHONE NUMBERS, ADDRESSES OF COMMISSIONER, SPECIAL COMMISSIONER, ALL ADDITIONAL COMMISSIONER AND LINK OFFICERS**

<b>Sl No</b>	<b>Designation of the Officer</b>	<b>Office Address</b>	<b>Telephone No</b>	<b>Offices/Zones under jurisdiction</b>	<b>Link Officer</b>
01	Secretary-Cum-Commissioner	K-Block, Vikas Bhawan, I.P.Estate, New Delhi	23378759	Food & Supplies, Consumer Affairs & Weights & Measurers	Commissioner (Sales Tax)
02	Spl. Commissioner-cum-Spl. Secretary	K-Block, Vikas Bhawan, I.P.Estate, New Delhi	23379263	South, East, North East, Fuel, Computerization, Weight & Measurement Policy and Co-ordination Legal Prosecution	
03	Addl. Commissioner-cum-Addl. Secretary	K-Block, Vikas Bhawan, I.P.Estate, New Delhi	23379836	North, New Delhi, North West Administration Vigilance Planning Accounts, Enforcement General and Distribution Planning, Legal & Prosecution, PGC & RTI.	
04	Addl. Commissioner-cum-Addl. Secretary	K-Block, Vikas Bhawan, I.P.Estate, New Delhi	23370050	Central , South West , West Consumer Affairs, PGC and RTI	

**JURISDICTION, ADDRESSES AND TELEPHONE NUMBERS OF  
ZONAL OFFICERS**

<b>Sl No</b>	<b>Designation of the Officer</b>	<b>Office Address</b>	<b>Jurisdiction of Circles under Zones</b>	<b>Telephone Number</b>	<b>Link Officer</b>
1	Asstt. Commr.-Cum-Dy. Secy. (North-East)	Weavers Complex, Nand Nagari, Delhi	63-70	22115444 22115453	Asstt. Commr. (East)
2	Asstt. Commr.-Cum-Dy. Secy (East)	DDA Shopping Complex, Dayanand Vihar, Delhi	55-62	22373112 22376706	Asstt. Commr. (North East)
3	Asstt.. Commr.-Cum-Dy. Secy (North)	23-27 Shopping Complex, Gulabi Bagh	2, 3, 4, 14-18	23653467	Asstt. Commr. (North-West)
4	Asstt.. Commr.-Cum-Dy. Secy. (West)	152, C-Block, Janak Puri, Delhi	11, 12, 26-31	25512340 25517075	Asstt.. Commr. (South West)
5	Asstt.. Commr.-Cum- Dy.Secy. (North-West)	C-Block, Pkt-C, Shalimar Bagh Delhi	1, 5-10, 13	27497648	Asstt.. Commr. (South West)
6	Asstt.. Commr.-Cum- Dy. Secy. (South-West)	C-22/23, Qutab Institutional Area, Behind Qutab Hotel, Udyog Sadan, New Delhi	32-39	26867041 26519414	Asstt. Commr (South)
7	Asstt. Commr.-Cum- Dy.Secy. (New Delhi)	M-Block, Vikas Bhawan, I.P.Estate, New Delhi	40-44, 50, 54	23370072	Asstt. Commr. (Central)
8	Asstt.. Commr. – Cum-Dy.Secy. (South)	Asian Market, Sector-III, Pushp Vihar, New Delhi	45-49, 51-53	29554441	Asstt..Commr. (South-West)
9	Asstt.. Commr.-Cum-Dy.Secy. (Central)	K-Block, Vikas Bhawan, I.P.Estate, New Delhi	19-25	23379819	Asstt.. Commr. (New Delhi)

**JURISDICTION ADDRESSES AND LINK OFFICERS OF FOOD & SUPPLIES OFFICERS**

<b>CIRCLE NO</b>	<b>CIRCLE NAME</b>	<b>Office Adress</b>	<b>Telephone Nos</b>
1	Narela	UA-100, Vijay Nagar, Behind Narela, Delhi-40	27282376
2	Burari	Gali No-09, Kaushik Enclave Burari	27614000
3	Timarpur	807, Govt Flats, Timarpur, Delhi	23810700
4	Adarsh Nagar	Sarai Pipal Thala, Adarsh Nagar, Delhi	27671823
5	Badli	92, Bhalswa Village Delhi	27634784
6	Rithala	A-1, Harsh Dev Park, Budh Vihar, Delhi	27535759
7	Bawana	Mange Ram Market, Bawana, Delhi	27752544
8	Mundka	46, Tyagi Vihar, Rajinder Park, Nagloi	25946232
9	Kirari	Prem Nagar-III, Mubarak Pur, Kirari	25472544
10	Sultan Pur Majra	2 Friends Enclave, Sultan Puri Delhi- 41	25475537
11	Nangloi Jat	C-85/1, 85/2 Laxmi Park, 50 Foota Road Nagloi, Delhi	25942400
12	Mangol Puri	O Block, Mangol Puri, Delhi	27923273
13	Rohini	Surajmal Market, Roja Pur, Sec-9, Rohini	27860023
14	Shalimar Bagh	CSC, CC Block, Shalimar Bagh, Delhi	27497611
15	Shakur Basti	CSC, Block-A, Lok Vihar, Delhi	27355054
16	Tri Nagar	D.C. Office Complex, Old Middle School, Ram Pura, Delhi	27396982
17	Wazirpur	CSC, Ashok Vihar, Ph-V Delhi	27301178
18	Model Town	Rain Basera, Sarai Pipal Thala, Adarsh Nagar, Delhi	27671539

19	Sadar Bazar	23/26, Shopping Complex, Gulabi Bagh, Delhi	23651623
20	Chandni Chowk	Room No. 312-313A, ISBT Kashrami Gate, Delhi	23862497
21	Matia Mahal	DDU Marg, Minto Road, Delhi	23238534
22	Ballimaran	Batari Lane, Rajpur Road, Delhi	23967761
23	Karol Bagh	Gali No. 8-9, Nehru Rameshwari Nagar, Karol Bagh, New Delhi	25710117
24	Patel Nagar	I.A.R.I, Pusa Polytechnic, New Delhi	25842115
25	Moti Nagar	A-45 Ph-II, Naryana Delhi	25891266
26	Madipur	Pocket-2, DDA Mkt. Near Community Centre, Paschim Puri, New Delhi	25219933
27	Rajouri Garden	J-40, Vishnu Garden, New Delhi	25982256
28	Hari Nagar	14-B, LIG Flats, Hari Nagar, New Delhi	28123182
29	Tilak Nagar	Community Centre, J.J Slum Colony, Opp. 12Block, Tilak Nagar, New Delhi	25990839
30	Janakpuri	Hall No 151, C-Block, Community Centre, Janak Puri, New Delhi.	25615464
31	Vikaspuri	M-1, LSX, Opp.Kerala School, Vikas Puri, Delhi	25504703
32	Uttam Nagar	M-1, Local Shopping Centre, Opp.Kerala School, Vikas Puri, new Delhi	25535447
33	Dwarka	RZ-2, F-33/A, Pradhan Chowk, Sadh Nagar, Palam Colony	25039676
34	Matiala	47, Goyla Road, Din Darpur, Nazafgarh, Delhi-110044	25015399
35	Najafgarh	RZ-2, F-33, New Rohan Pura, New Delhi	25016316
36	Bijwasan	RZ-197/D, Raj Nagar, Part II, Palam, Delhi	25365018
37	Palam	RZ,786/D, Raj Nagar-22, Palam Colony, Delhi	25050640
38	Delhi Cantt	Employment Exchange Building, Kirbi Place Near Army Hospital, Delhi	25683980

39	Rajinder Nagar	I.A.R.I, Pusa Politechnic, New Delhi	25840194
40	New Delhi	633, Laxmi Bai Nagar, New Delhi	24105627
41	Jangapura	Stitching Training Centre, Lajapt Nagar, New Delhi	29814411
42	Kastruba Nagar	Stitching Training Centre, Lajapt Nagar, New Delhi	29813861
43	Malviya Nagar	C 22/23, Qutub Institutional Area, Udyog Sadan, New Delhi	26564442
44	R.K Puram	Sector- 8/938, R.K.Puram, New Delhi	26171786
45	Mehrauli	C 22/23, Qutub Institutional Area, Behind Qutub Hotal, Udyog Sadan, New Delhi	26528171
46	Chhatarpur	C 22/23, Qutub Institutional Area, Behind Qutub Hotal, Udyog Sadan, New Delhi	26528171
47	Deoli	Asian Market, Sect. 3, Pusp Vihar, New Delhi	29551242
48	Ambedkar Nagar	Asian Market, Sect. 3, Pusp Vihar, New Delhi	29553309
49	Sangam Vihar	A-59, DSIDC, Okhla Phase-I, New Delhi	26814998
50	Greater Kailash	Sheikh Sarai, DDA Shoping Complex, New Delhi	29253475
51	Kalkaji	C-125, DDA Flats, Kalkaji, New Delhi	26025499
52	Tughlakabad	A-59, DSCSC, Okhla Ph-I New Delhi	26813269
53	Badarpur	Meetha Pur Chowk	26668533
54	Okhla	DSIDC Shed, Okhla Indl. Area, Ph-II New Delhi	26384264
55	Trilokpuri	S-11 & S-12, LSC, Mayur Vihar Ph-I Delhi	22758961
56	Kondli	748 & 749, Delhi Admn. Plats, Kalyan Vas, Delhi	22783726
57	Patparganj	748 & 749, Delhi Admn. Plats, Kalyan Vas, Delhi	22772438
58	Laxmi Nagar	DDA Shopping Centre, Bank Enclave, Laxmi Nagar, Delhi	22452347
59	Vishwas Nagar	DDA Shopping Complex, Dayanand Vihar, Delhi-92	22370567



60	Krishna Nagar	Shanti Mohalla, Near Community Center, Old Seelam Pur, Gandhi Nagar, Delhi	22007545
61	Gandhi Nagar	Shanti Mohalla, Near Community Center, Old Seelam Pur, Gandhi Nagar, Delhi	22002860
62	Shahdara	497-8/2, Bholanath Nagar, Shahdara, Delhi	22304285
63	Seemapuri	Bunker Complex, Nand Nargi, Delhi	22111707
64	Rohtas Nagar	4-CSC, DDA Comm. Mkt. Mansarovar Park, Shahdara, Delhi	22139859
65	Seelam Pur	CSC, DDA Shopping Complex, Shashtri Park, Seelampur, Delhi	22178789
66	Ghonda	Gamri Gaon, Bhajan Pura, Delhi	22563513
67	Babarpur	4-CSC, DDA Comm. Mkt. Mansarovar Park, Shahdara, Delhi	22587623
68	Gokalpur	Bunker Complex, Nand Nargi, Delhi	22111678
69	Mustafabad	B1/331, Aditya Complex, Yamuna Vihar, Delhi	22917696
70	Karawal Nagar	B1/331, Aditya Complex, Yamuna Vihar, Delhi	22916660

**AFFIDAVIT FOR SUBMISSION WITH APPLICATION FOR RATION CARD IN CASE OLD RATION CARD IS NOT AVAILABLE.**

**Annexure I**

**AFFIDAVIT**

I, .....S/o/D/o .....

R/o .....

do hereby state that

1. I am citizen of India
2. I am working/
3. I reside at the above address for the last .....years.
4. My total annual household income from all sources is Rs .....
5. The following members of the family reside with me.
  - i.
  - ii.
  - iii
- 6 That none of the members have a ration card in Delhi nor their name exist in any ration card in Delhi or outside Delhi.

Deponent:

Verification

Deponent:

**AFFIDAVIT FOR SUBMISSION WITH APPLICATION FOR RATION  
CARD IN CASE DUPLICATE RATION CARD.**

**Annexure II**

**AFFIDAVIT**

I, .....S/o/D/o .....

R/o .....

do hereby state that

- 1 I am citizen of India
- 2 I am working/
- 3 I reside at the above address for the last .....years.
- 4 I shall surrender original lost card with Circle Office upon being found and that I shall not misuse the old/new ration card.
- 5 The following members of the family reside with me.
  - i.
  - ii.
  - iii
- 6 That none of the members have a ration card in Delhi nor their name exist in any ration card in Delhi or outside Delhi.

Deponent:

Verification

Deponent:

**AFFIDAVIT FOR SUBMISSION WITH APPLICATION FORM FOR  
ADDITION OF NAME IN RATION CARD.**

**Annexure III**

**AFFIDAVIT**

I, .....S/o/D/o .....

R/o .....

do hereby state that

- 1 I am citizen of India
- 2 I am working/.....
- 3 I reside at the above address for the last .....years.
- 4 My total annual household income from all source is Rs .....
- 5 The name of the person to be included in APL card does not have a ration card or his name is not included in APL Ration Card in or out side Delhi.
- 6 The following members of the family reside with me.
  - i.
  - ii.
  - iii

Deponent:

Verification

Deponent: